

VAPSHCV

HEAVY COMMERCIAL VEHICLE INSURANCE

TRANSPORTER

PRODUCT GUIDE • 2026

www.vapshcv.co.za

VAPSHCV

HEAVY COMMERCIAL VEHICLE INSURANCE

Motor Section	4
GIT Section	6
Non-Motor Section	7
VAPS HCV Assist	8
Excess Structure	11
Tracking Requirements	12
Transport Risk Management Guidelines	12
Telematics	13
Driver Assist	15
Driver Training	15
Risk & Bureau Services	17
Pollution/Spillage Cover	19

KingPrice[™]
INSURANCE

Underwritten by: King Price Insurance Company Ltd.
King Price Insurance Company Ltd is a licensed non-life
insurer and registered financial services provider.
(Reg no. 2009/012496/06 | FSP no. 43862)

RENASA

Underwritten by: Renasa Insurance Company Limited
Registration Number 1998/000916/06
Renasa is a registered financial service provider
(license number 15491). www.renasa.co.za



TRANSPORTER PRODUCT GUIDE

IMPORTANT NOTES

Truck Tractors & Rigid Trucks – Maximum indemnity limit of R3 250 000
Trailers – Maximum combination indemnity limit of R4 000 000. Any one trailer limit of R2 000 000
SASRIA automatically included • Broker Commission: 12.5% on Motor & 20% on GIT

MOTOR SECTION

HEAVY COMMERCIAL VEHICLE (HCV)

The Motor section insures a client for the loss of, or damage to, their trucks, motor vehicles, trailers and equipment due to accidents, fire, hail, or theft/hijack. At VAPS HCV we provide cover for various types of transport companies including:

- Long & Short haul transporters
- Passenger transporters
(Excluding taxis and Uber vehicles)
- Sand & Stone transporters
- Agri transporters (Part-time transport contractors)
- Commercial clients transporting their own goods

Vehicles can generally be classified in the following categories:

- Heavy & Medium Commercial Vehicles (HCV) – Goods carrying vehicles like trucks exceeding 3500 kgs
- Private motor vehicles (PMV) – Including sedans, station wagons, SUVs, LDVs, Motorcycles and double cab bakkies.
- Light delivery vehicles (LDV) – Light delivery vehicles not exceeding 3500 kgs GVM
- Trailers - non-self-propelled goods carrying vehicle designed to be drawn by any vehicle
- Buses and Coaches – Vehicles that have more than 16 seats.
- Special types (Plant) - Self-propelled forklifts, road construction vehicles, cranes, construction vehicles with plant permanently attached and agricultural vehicles licensed for road use.
- Agricultural vehicles – Tractors and other equipment used for agricultural purposes

Cover Options:

- Comprehensive Cover on HCV's, Trailers, Buses, Commercial Vehicles, PMV's, LDVs & Special Types
- Third Party Fire & Theft Cover Only
- Third Party Only Cover

Benefits included in the VAPS HCV policy:

- | | |
|--|---|
| • Cross Border Towing & Recovery – R20 000 | • Towing & Recovery Costs up to R100 000 |
| • Territorial Limits – Africa, South of the Equator. | • Replacing Locks, Keys and Remotes up to R50 000 |
| • Motor Third Party Liability of R2 500 000 | • Fire Extinguishing charges up to R35 000 |
| • Wreckage Removal for R50 000 | • Temporary Repairs up to R35 000 |

Optional Extensions:

- VAPS HCV Assist – Commercial Roadside Assistance:
 - Mechanical Breakdown Towing (Up to 250 km per incident – Covered up to R20 000 per incident)
 - Tyre Replacement Assistance (Up to R2 000 per incident)
 - Oil, Fluid & Water Delivery Service (Up to R2 000 per incident)
 - Lockout/Replacement Key Assistance (Up to R2 000 per incident)
 - Battery Assistance (Up to R2 000 per incident)
 - Winching/Extraction Service
 - Vehicle Protection Service
- Personal Accident Cover for Driver of R100 000 for Death and Permanent Total Disability
- Windscreen Cover up to R15 000
- Extended Motor Third Party Liability of up to R7 500 000
- Excess Reducers – Own Damage, Theft/Hijack, Third Party, Windscreen and Penalty excesses
- Increased Cross Border Towing & Recovery up to R50 000 per Insured Item
- Loss of Use Cover
- IVP



VAPSHCV GIT INSURANCE

GOODS IN TRANSIT (GIT) SECTION

Goods in Transit Insurance, sometimes referred to as GIT, insures goods against loss or damage while being moved from one place to another. At VAPS HCV we provide cover for the following general categories:

- 1. Professional transport companies** transporting cargo on behalf of their clients for compensation.
- 2. Part-time transport contractors**, like farmers, usually transporting their own goods but occasionally also goods for third parties receiving compensation for their work.
- 3. Commercial and Agricultural clients** transporting their own goods in or on their own vehicles with a specified maximum load limit per vehicle or with a limit per consignment.

Cover Options (Maximum limit of R3 000 000 any one load):

- All risks: The client will be covered for the loss of, or damage to, goods in transit that belong to them or for which they're responsible. Cover applicable whether the cause is an accident or any other type of incident.
- Fire, explosion, collision, derailment and overturning only.
- Fire, explosion, collision, derailment and theft and hijack only.

▼ Limit of R3 000 000 per load

Benefits included in the VAPS GIT policy:

- | | |
|---|--|
| • First Loss basis – This benefit negates the calculation of average with regards to VAPS HCV policies. | • Shipping Container cover – Up to R80 000 |
| • Driver Fidelity cover included | • Cover for Tarpaulins, Nets & Ropes – R25 000 |
| • Territorial Limits – Africa, South of the Equator | • Fire Extinguishing charges |
| • Salvage, Cleanup & Load Recovery costs – Up to R250 000 for non-hazardous goods | • SASRIA |

Optional Extensions:

- | | | |
|----------------------------|-----------------------------------|------------------------------------|
| • GIT Basic Excess Reducer | • GIT Theft/Hijack Excess Reducer | • Cross Border Riot & Strike cover |
|----------------------------|-----------------------------------|------------------------------------|

General Exclusions:

Loss or damage of property due to or caused by:

- Wear and tear or gradual deterioration (unless following an incident or accident for which you can claim).
- Mechanical, electronic or electrical breakdown, failure, breakage or derangement (unless following an incident or accident for which you can claim).
- Goods not properly secured or covered with canvas whilst in transit.
- Loss, delay, loss of market, depreciation or changes brought about by natural causes (unless following an incident or accident for which you can claim).
- An accident where the insured motor isn't roadworthy or carrying a load that exceeds its capacity (unless otherwise stated on your policy schedule).
- Incurred whilst the client (or someone with their consent or knowledge) are under the influence of intoxicating liquor or drugs, driving a vehicle without being licensed to do so or don't have a valid professional driving permit, have an endorsed licence, or unlawfully leaves the scene of an accident.
- Loss of, or damage to, cash, bank and currency notes, coins, bonds, coupons, stamps, negotiable instruments, title deeds, manuscripts or securities of any kind.
- Theft from an unattended motor (with exceptions and conditions as stated on your policy schedule).
- Inherent vice or defect, vermin, insects, damp, mildew or rust.
- Dishonesty by the client, their principal, partner, member, director or employee acting alone or in collusion. This exclusion shall not apply to any driver or driver assistant.
- Detention, confiscation or requisition by customs or other officials or authorities.
- While in transit by sea or inland waterway.
- Breakdown of refrigeration equipment.
- Please see full list of exclusions in our Policy Wording.

NON-MOTOR SECTION

COMMERCIAL

At VAPS HCV we insure Non-Motor commercial sections for transporters including Fire, Buildings, Electronic Equipment and Business All Risks.

Cover Options:

1	Fire Insurance	Fire Insurance, otherwise known as 'property' insurance, indemnifies a client in the event of an insured event happening to their buildings, their machinery, and stock in trade. Insured Events - Under the Fire Section there are three main risks (or perils) covered namely Fire, lightning or thunder.
2	Buildings Combined cover	Buildings Combined covers fixed structures such as offices, outbuildings, and fixtures and fittings that are used for business can be insured to protect these businesses against losses and the financial costs with which they are associated.
3	Office Content section	Office Contents section is specifically designed and adapted for office contents cover including stationery and staff personal effects to furniture and loss of rent. Contents of transporter offices can be insured under this section.
4	Business Interruption insurance	Business Interruption insurance covers consequential losses such as loss of profit, after an insured event has taken place. This is normally used to cover fixed monthly overheads whilst a business recovers.
5	Accounts Receivable Cover	Accounts Receivable covers loss or damage as a result of an accident or misfortune to a client's accounting records or other business books, at the premises or at the residence of any director, partner or employee or the premises of any accountant of the insured, in consequence whereof the insured is unable to trace or establish the outstanding debit balances due to them.
6	Theft insurance	Theft insurance covers loss of or damage to all contents (the property of the insured or for which they are responsible) of any insured building at the insured premises described in the schedule as a result of theft and accompanied by forcible and violent entry into or exit from such building or any attempt thereat.
7	Money section	Money section covers a business in the unfortunate event of financial loss due to the loss of, or damage to, any money kept on their business premises or at home or for which they are responsible.
8	Glass section	Glass section covers loss of or damage to internal and external glass (including mirrors), signwriting and treatment at the insured premises and/or the property of the insured or for which they are responsible.
9	Fidelity section	Fidelity section covers a client for dishonest and unlawful actions by employees that could harm their business' finances or reputation.
10	Business All Risk cover	Business All Risk cover is one of the most comprehensive types of cover available on your commercial insurance policy and covers items which belong to the client and are usually worn or taken away from the business risk address. Driver cell phones and personal belongings can be insured under this section.
11	Accidental Damage insurance	Accidental Damage insurance acts as a safety net, covering the accidental physical loss of, or damage to property that is not covered in any other section of the policy.
12	Public Liability insurance	Public Liability insurance covers a client for damages which they become legally liable to pay to a claimant if they have been proven negligent in regards to accidental death of, or bodily injury to, or illness of any person and/or accidental loss of, or physical damage to, tangible property.
13	Employers Liability insurance	Employers Liability insurance covers damages, which a client shall become legally liable to pay, consequent upon death of, or bodily injury to, or illness of any person employed under a contract of service or apprenticeship.
14	Electronic Equipment cover	Electronic Equipment covers loss of, or damage to, electronic equipment (Computers, printers etc) described in the schedule at a client's premises, and when that property is temporarily removed from their premises to any other location.
15	Motor Traders Internal and External insurance	Motor Traders Internal and External insurance is designed specifically for members of the motor trade industry – such as car dealerships and motor repairers and extends to cover damage to customers' vehicles, either at or away from their premises.

VAPS HCV ASSIST

HCV'S, TRAILERS, COMMERCIAL VEHICLES, PMV'S, LDVS & SPECIAL TYPES

1. ROADSIDE ASSISTANCE AND ACCIDENT MANAGEMENT FOR VEHICLES OVER 3500KG

 24/7 Contact number: 066 251 3044

The VAPS Assist 24/7 Call Centre provides immediate access to a team of dedicated case managers, together with a national complement of accredited assistance service providers who will assist with roadside emergencies. The services are only applicable when the service is requested through the Call Centre. Parts, repairs, maintenance services and such other goods and services as indicated below are not included. The Call Centre may, depending on the circumstances, elect to incur the costs of certain items on the member or policyholder's behalf and recover such costs from the Insurer, member or policyholder.

Please note that this product does not constitute an insurance product and the Call Centre therefore does not in any way indemnify the member against losses, liability, expenses or damages suffered. All limits covered as stipulated below will be covered by the Insurance Policy attached to this Roadside Assist benefit. Should the member or policyholder find themselves stranded because of a vehicle breakdown, the Call Centre will arrange one of the following services:

1. Mechanical & Electrical Breakdown

Covered to the nearest repairer up to a maximum of 250 km per incident - Maximum cover R20 000 per incident/Annual Limit of R20 000 per vehicle – Covered by the Insurance Policy attached to this Roadside Assist benefit)

Should the insured vehicle and/or trailers become disabled as a result of mechanical or electrical breakdown, the vehicle will be towed to the nearest repairer/service facility not exceeding the radius of 250 km from the scene of the incident within the borders of South Africa. The costs will be for the Insurer's (VAPS) account up to the specified limits in the schedule.

Note: Only mechanical and electrical components on the rolling chassis and or drive line are covered.

2. Flat Battery Assistance

(Callout fee covered up to R2 000 per incident - Covered by the Insurance Policy attached to this Roadside Assist benefit)

If a battery failure occurs, a jump start will be provided to start your vehicle.

- Any additional costs for travel, parts and labour will be for your own account.
- Battery not included.

3. Locksmith Assistance

(Callout Fee covered up to R2 000 per incident)

If your keys are locked inside the vehicle, assistance will be provided to gain entry to the vehicle

- Any additional costs for travel, labour and parts will be for the Insured or member's account.

4. Recovery/Winching Assistance

(Callout fee covered up to R2 000 per incident - Covered by the Insurance Policy attached to this Roadside Assist benefit)

Provides assistance in extracting the vehicle when stuck in a ditch and such locations is within 50 metres of a paved road or highway.

- Covered up to a maximum of 1 hour per vehicle per incident.
- This benefit does not cover extraction when driving a vehicle off-road or unpaved highways.

5. Vehicle Protection Service

(Callout Fee covered up to R2 000 per incident)

In the event of an incident and where necessary, the call centre will dispatch the police/runner vehicle to the scene in order to guard the vehicle and load until such time as the roadside assistance vehicle or tow truck arrives.

**Subject to availability in the specific area*

6. Accident Management

(Covered by the Insurance Policy attached to this Roadside Assist benefit)

In the event of an accident, VAPS 24/7 HCV Assist will assist to tow the vehicle to the nearest approved repairer. The cost of the accident tow will be invoiced to the Insurer as part of the claim. If the client not register a claim, they will be liable for the cost of the accident tow.

7. Mud Recovery

(Covered by the Insurance Policy attached to this Roadside Assist benefit, if selected at additional premium covered by the insurance)

Cover is extended to include mud recovery, limited to R20 000 per annum.

▼ Annual Limit of R20 000 per vehicle

2. ROADSIDE ASSISTANCE AND ACCIDENT MANAGEMENT FOR VEHICLES UNDER 3500 KG



24 Hour roadside assistance that will assist you in the event of a roadside or non-roadside emergency. (Covered by the Insurance Policy attached to this Roadside Assist benefit)

Roadside Assistance and Accident Management:

- Mechanical breakdown towing to the nearest approved repairer
- If the client is 100 km from their permanent residence or destination, VAPS HCV will provide either:
 - Hotel accommodation up to R500 or Car hire for 24 hours up to R500
 - Locksmith (callout & labour)
 - Flat battery (jumpstart or towing of the vehicle to nearest approved repairer)
 - Flat tyre (replace with clients spare tyre or tow to the nearest approved repairer)
 - Accident management the cost of the tow will be invoiced to the insurer as part of the claim.
 - Should the client decide not register a claim, or the claim is repudiated, the client will be liable for the cost of the accident tow
 - Towing to the correct place the first time
 - Negotiated rates for towing
 - No storage or release fees

▼ Annual Limit of R5 000 per vehicle





VAPSHCV EXCESSES

VAPS HCV EXCESS STRUCTURE

(HCV'S, TRAILERS, BUSES, COMMERCIAL VEHICLES, PMV'S, LDVS & SPECIAL TYPES)

Excess Structure: (HCV's, Rigids, Buses, Trailers & Special Types)

- Basic Own Damage Excess:
 - Vehicles with a Value less than R99 999 – 10% of Claim minimum R10 000
 - Vehicles with a Value of between R100 000 and R199 999 – 10% of Claim minimum R15 000
 - Vehicles with a Value of more than R200 000 – 10% of Claim minimum R30 000
- Theft/Hijack Excess – 15% of claim minimum R5000
- Third Party Damage – R7 500
- Windscreen – 20% of claim minimum R800
- Additional First Amount Payable
 - Driving between 23h00 and 04h00 – Additional 5% of claim
 - Capsizing whilst tipping – Additional 5% of claim
 - Driver's License issued outside RSA – Additional 5% of claim, maximum R15 000
 - License less than two years – Additional R5 000
 - Driver under 25 years old – Additional R5 000
- Loss of Keys – 10% of claim minimum R350
- Theft of Tyres, Wheels and Rims – 10% of claim, minimum R20 000
- Specified Accessories – 10% of claim minimum R1 000

Excess Structure: (Commercial Vehicles, PMV's, LDVs, Private Trailers & Motorcycles)

- Basic Own Damage Excess – 5% of claim minimum R2 500
- Theft/Hijack Excess – 10% of the claim minimum R2 500
- Third Party Damage Only – R1 500
- Windscreen – 20% of claim minimum R800
- Additional First Amount Payable
 - Driver under 25 years old – Additional R1 500
 - License less than two years – Additional R1 500
- Specified Accessories – 10% of claim minimum R1 000

Optional Excess Reducer Extensions:

- Basic Own Damage Excess Reducer
- Theft/Hijack Excess Reducer
- Third Party Excess Reducer (HCV's, Rigids, Trailers & Special Types)
- Windscreen Excess Reducer (HCV's, Rigids, Trailers & Special Types)
- Additional/Penalty Excess Reducers (HCV's, Rigids, Trailers & Special Types)
 - Capsizing whilst tipping
 - Time penalty Excess
 - Driver's License issued outside RSA
- GIT Excess Reducers
- Pollution Liability Excess Reducers

VAPS HCV TRACKING REQUIREMENTS

(HCV'S, TRAILERS, COMMERCIAL VEHICLES, PMV'S, LDVS & SPECIAL TYPES)

Tracking Requirements - (HCV's, Trailers, Commercial Vehicles, PMV's, LDVs & Special Types)

- **All Vehicles with a Value of more than R200 000** – Tracking device with Recovery option required.
- **All Medium & Long-Haul HCVs and Buses with a value of more than R800 000** – 2 Camera Video Telematics and Tracking system with Recovery option and vehicle monitoring including monthly driver behaviour reporting required.
- **All Trailers with a Value of more than R200 000** – Non-Wired Trailer Tracking unit to be installed in/on either front or rear trailer link with a battery life of at least two years. One unit per trailer combination.
- **Goods In Transit with a Value/Load Limit of R1 200 000 and above** – Independent Tracking units installed in/on both trailer links, wired to Suzi power with battery backup for at least 5 days and must include trailer disconnect alerts.
- **All Vehicles with a Value below R200 000** – VESA level 3 or 4 or factory fitted alarm/immobilizer and/or Tracking device

The company shall not be liable to pay for loss or damage to any Insured vehicle, Insured trailers and/or Goods-in-transit (GIT) or any part thereof because of theft or hijacking irrespective of the manner in which the theft/hijacking took place unless:

1. The insured can prove that prior to the happening of such theft or hijacking (or attempt thereof) the vehicle and/or trailers was fitted with an approved VAPS HCV tracking and/or camera system as specified in the requirements above.
2. The insured can prove that the system was operational at the time of any theft or hijacking or any attempt thereof:
3. The insured can prove that a legal contract existed between the insured and the supplier of the vehicle and/or trailer tracking system and that any monthly subscription fees have been paid in full at the time of any theft or hijacking or any attempt thereof:
4. The vehicle and/or trailer tracking system is monitored, on a 24-hour basis, by a manned control room operated by employees of the supplier of the vehicle and/or trailer tracking system.
5. The contract which exists between the insured and the supplier of the vehicle/trailer tracking system requires the suppliers, in the event of the tracking system being activated, to immediately notify the insured of the activation and proceed forthwith with steps to recover the vehicle.
6. These requirements are compulsory on all vehicles and trailers as stipulated above.

VAPS TRANSPORT RISK MANAGEMENT GUIDELINES

1. Roadworthiness – Please refer to the Road Traffic Act of 1999

The following are very important:

- a) Truck and trailer brakes must comply with SANS 10047.
- b) Maintain vehicles and service vehicle at approved Manufacturer intervals.
- c) Keep a serviced fire extinguisher fitted to all trucks.

2. Foreign Driver's Licenses – Please ensure all Foreign Drivers have a valid license and PDP.

Contact Leigh at Check-your-driver at leigh@check-your-driver.co.za or 084 597 6542 to verify any Driver's license

3. Tracking Devices/Theft/Hijack

- a) All Vehicles with a Value of more than R200 000 – Tracking device with Recovery option required
- b) All Vehicles with a Value below R200 000 – VESA level 3 or 4 or factory fitted alarm/immobilizer and/or Tracking device

4. Claims Procedures to be followed in the event of Loss or Damage which may give rise to a claim:

 Accident Towing & Mechanical Breakdown Towing > **VAPS 24/7 Number – 066 251 3044**

Theft/Hijack & Serious Accidents - In the case of a theft or hijack and in case of a serious accident where the damage to the insured vehicle is likely to exceed R500,000 (five hundred thousand Rand) And /or more than one third party is involved in the event and as soon as the occurrence is known, IMMEDIATE NOTIFICATION must be given to:

- **VAPS 24/7 Assist Control Centre at 066 251 3044**
VAPS HCV must be notified as soon as possible, but no later than TWO WORKING DAYS after the occurrence.
VAPS HCV Office Number: 012 942 4537
- **These Claims Procedure are in addition to and must be read with the Claims Procedure Clause of the VAPS HCV Policy Wording.**
 - In all cases report the matter to the South African Police Service within 24 hours.
 - In all cases advise VAPS HCV of the matter at the office number 012 942 4537, during office hours or 083 412 2451 after hours and as soon as reasonably possible but within 48 hours for thefts / hijacks
 - Take all reasonable steps to recover the stolen property and to discover the guilty party.
 - Complete a claim form as soon as reasonably possible and provide VAPS with all the material information as requested. The Insurer will be under no obligation to proceed with a claim if you do not provide in full the required information

VAPS HCV TELEMATICS

FOR YOUR BENEFIT, WE TAKE RISK MITIGATION SERIOUSLY!

We now offer superior Fleet Safety Solutions through our partnership with iCAM Video Telematics Solutions to monitor and protect your fleet the right way.

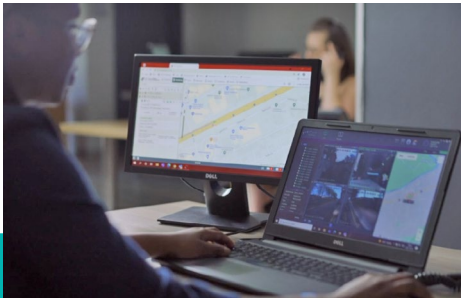


SOLUTIONS:

▶ VIDEO SYSTEMS

Our Vehicles Video Systems range from 1 to 16 camera channel devices with models to suit all vehicle types.

All devices are embedded with GPS, WiFi, 4G (SIM) and Accelerometer modules. Video resolution is configurable from VGA to FULL HD 1080P for high resolution footage. Video is available in 3 categories: Live Stream feed via mobile network, Event/Alarm Trigger video from our server and Historical Footage directly from the device memory sourced by date and time. On board memory storage capacity ranges from 64GB to 2TB providing up to 900 hours of footage



▶ TRACKING & TELEMATICS

iCAM Tracking & Telematics products consists of an all - encompassing range of device types which will meet the needs of any client in any economic sector. These Vehicle, Machine, Asset or Trailer based tracking products include access to CANBUS, third party devices such as temperature control, fuel probes and the like.

Driver ID, RFID buttons, Two-way Communication, Satellite Modules are some of our accessories available with these tracking and telematics products all reporting to our Platforms, 24/7 Bureau with Recovery and Monitoring options.



▶ DRIVER FATIGUE & ADAS

State of the art Driver Fatigue & ADAS cameras forms part of iCAM's solutions. Integrated with our Video Telematics Products reporting to a Single Platform for simple operation ensuring Driver Safety and Fleet Safety. Warning for Fatigue, Distractions, Mobile Phone Use as well as Headway, Collision and Pedestrian warnings make up some of the features offered by our on-board Fatigue & ADAS Cameras.

Our latest addition includes Facial Recognition available on our Fatigue Camera.



iCAM Video Telematics services consist of a broad and all-encompassing range which cater to our customer requirements.

Services include:

- Web, Desktop, IOS & Android platform/s
- Recovery & Monitoring options (including video monitoring)
- Reports & Business Intelligence
- Technical and Support services

www.icamvideo.co.za

Call : 086 115 8527





VAPSHCV

DRIVER ASSIST & TRAINING

VAPS HCV DRIVER ASSIST

VAPS HCV DRIVER ACCIDENT COVER



Category: 24 Hour Cover – Transporter Drivers & Employees *(Two Employed drivers per truck)*

What is covered:

Bodily injury caused by accidental, violent, external and visible means to any driver of the insured (hereinafter in this section referred to as such person) specified in the schedule. The company will pay the insured, on behalf of such person or his estate, the compensation stated in the schedule in the event of accidental bodily injury to any such person directly and independently of all other causes resulting within 24 calendar months in death or disability as specified in the schedule under the heading circumstances. Each policy will be linked to a company vehicle and a maximum of 2 employed occupants will be covered if the vehicle is involved in an accident.

Policy Features

- Emergency Assistance after an accident
- Covers drivers in hospital after an accident
- Pays out in the event of accidental death or disability

Policy Benefits

Circumstances	Compensation	Excess
Death (Accident)	R100 000 per Insured Person	R5000 per Insured Person
Permanent Disability (Accident) Medical Expenses	R100 000 per Insured Person R50 000 per Insured Person	R5000 per Insured Person Nil
No. of persons per vehicle covered	2 (Two)	N/A
24-hour Medical Evacuation Premium (Incl VAT)	Arranged through VAPS Call Centre R45 per vehicle per month	N/A

VAPS HCV DRIVER TRAINING

ARRIVE ALIVE WITH MASTERDRIVE
Specialised Corporate Advanced Driver Training

VAPS HCV in association with Masterdrive offers our clients industry accredited driver training through their Mastertrucker program.

The training can include the following courses:

- | | |
|---|----------------------------|
| • Defensive driving – HCV and commercial | • HCV Roll Over Prevention |
| • Medium commercial vehicle (MCV) driver training | • Driver Assessments |

MasterDrive is a result-driven, driver training organisation that engages with and assists companies in managing driver risk interventions. The company was established in 1999 and became part of the RAC Group (established in 1997). The company has a dedicated team of professional, internationally accredited instructors delivering training on a range of programs. These encompass the full spectrum of vehicles – from motorbikes to cars to buses and trucks.

Areas of training:

Liquid and dry bulk	Solid loads	The MasterTrucker
Heavy-duty vehicle roll overs and the consequential damages, particularly when fuel and other dangerous goods are involved, can be massive. This dictates that practical training, for drivers to better understand critical factors, is essential.	Solid loads require a specific skill set to prevent costly roll overs. Drivers need to adapt to changing loads and adjust driver behaviour to avoid roll overs.	This roll over truck is a fully equipped tanker with outriggers. This allows drivers to feel at what point a roll over can occur without going over. Drivers also learn about factors such as the Centre of Gravity (COG) and centrifugal forces and how they can significantly impact the driver's risk of roll over.

MasterDrive's, one-of-a-kind training in Africa, has been proven to save up to R80 million in one fleet. This alone motivates corporations to embrace the training techniques. Please contact Abrie Olivier for more information regarding the Driver Training program on info@vapshcv.co.za



VAPSHCV

RISK & BUREAU SERVICES

VAPS HCV RISK & BUREAU SERVICES

WHEN THEY'RE DRIVING – WE'RE MONITORING.

VAPS HCV Risk & Bureau Service is a policy add-on that assists our clients with fleet control room activities backed by highly proficient hindsight, insight and foresight data analytics and reporting for the streamlining of a fleet operation. Dedicated fleet controllers assist with monitoring of vehicle movements, incidents, alerts and alarms and shares this real-time information with the VAPS Assist 24/7 Accident Centre. Our highly experienced fleet consultants interrogate and interpret vehicle data to provide the insights and actions needed for future cost reduction and operation improvement.

FEATURES

Driver Monitoring

- 24/7 Driver monitoring: speed, harsh braking and acceleration, unscheduled stops, vehicle abuse
- Optimising driver safety and productivity

Real-time Route Monitoring

- Fleet management software analysis
- Eyes-on-screen route monitoring assistance
- Dedicated fleet controllers assigned to clients
- Direct communication with the brokers and clients
- Geozone mapping and adherence
- Fuel consumption monitoring
- Daily health checks

Data Analytics

- Comprehensive data analysed and simplified for your convenience
- Individual driver scorecards and risk profiling.
- Rich fleet analytics data: On-site visits and duration count, driver behaviour, etc.

Consultancy Services

- Highly trained fleet consultants visit clients on-site to customise the reporting around their unique operation.

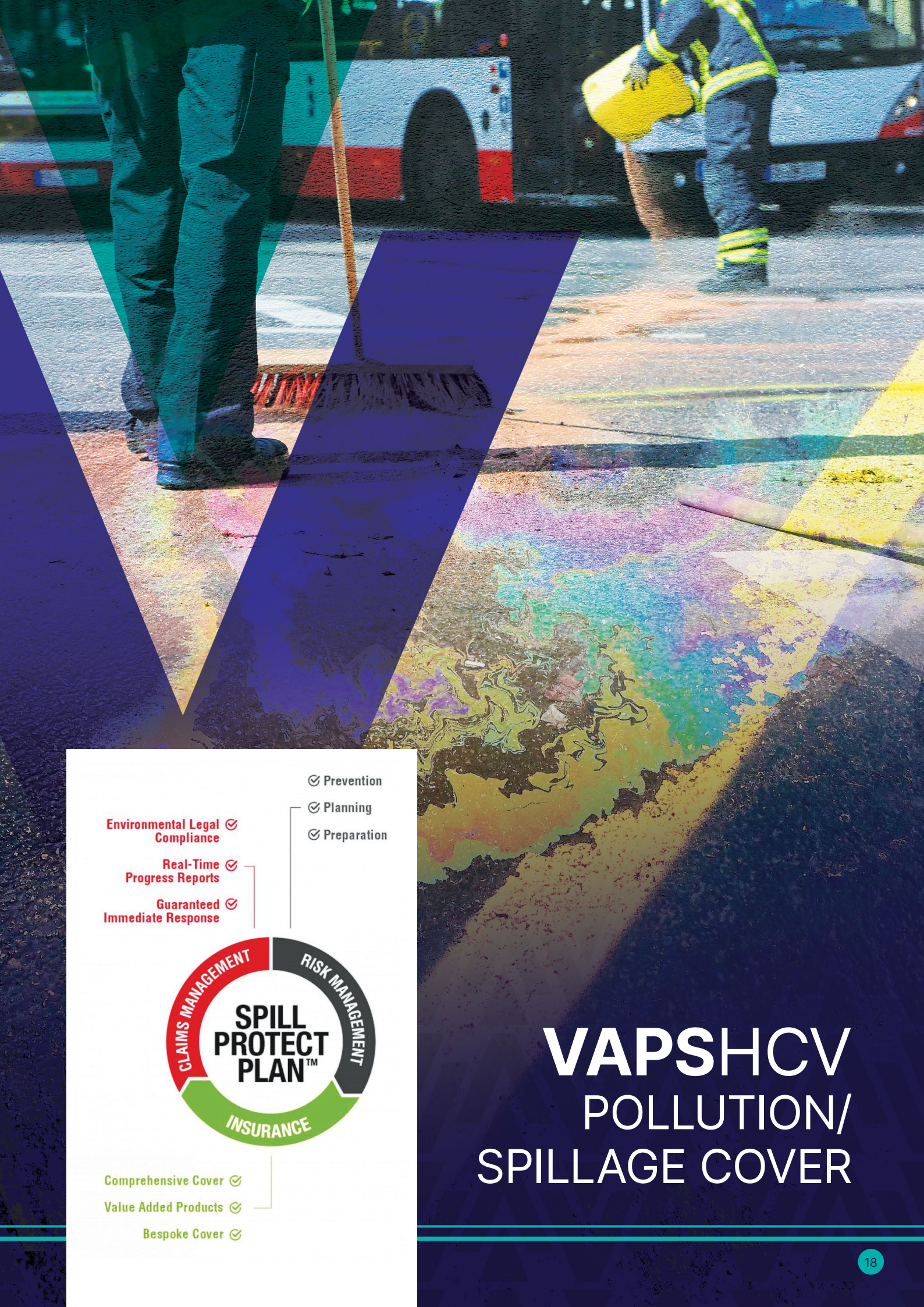
24/7 Emergency Response Centre

- 24/7 Fleet monitoring
- Emergency response linked to the VAPS HCV 24/7 Call Centre
- Panic alarms
- Tamper alarms
- Stolen vehicle recovery support
- Vehicle immobilisation (Illegal movement prevention)
- Helicopter/Air response (Available to Autotrak clients at an additional cost)

Reporting

- Detailed weekly and monthly reports tailored to your needs sent to brokers and clients.
- Variety of powerful reports available at your disposal: productivity, safety, travelling time, KM usage, after hours, driver behaviour, POI visits, EXCO monthly summary, and many more.

All this translates to financial savings and greater efficiencies in managing, operating and maintaining your vehicle fleet.



Environmental Legal Compliance ✓

Real-Time Progress Reports ✓

Guaranteed Immediate Response ✓

✓ Prevention

✓ Planning

✓ Preparation



Comprehensive Cover ✓

Value Added Products ✓

Bespoke Cover ✓

VAPSHCV POLLUTION/ SPILLAGE COVER

POLLUTION/SPILLAGE COVER

BY ENVIROSURE

Envirosure offers a comprehensive environmental policy for customers transporting hazardous goods and potential pollutants. Over the years this cover has been perfected to offer the most value to the Insured. This cover is designed to protect transporters of dangerous goods and potential pollutants from the extensive costs of pollution and rehabilitation following an environmental incident. Potential pollutants can include items as diverse as food products, paint and detergents. Policyholders automatically qualify for a Service Level Agreement with Spill Tech. This ensures that any cleanup will be handled by a leading South African spill-response company.



VAPS HCV in partnership with Envirosure can offer clients the following Envirosure products added to our policy schedules

- Envirosure Spill Protect Plan
- Transport Cleanup Policy
- Value-added solutions like Side Tank spillage and Excess Solutions

The Spill Protect Plan by Envirosure

Envirosure is proud to offer its customers a revolutionary product designed to simplify and expedite all cleanup and insurance aspects related to an environmental spill. Thanks to our recent merger with Spill Tech, we can now offer an industry first: the Spill Protect Plan™ which provides comprehensive cover incorporating risk management, insurance and claims management.

The Spill Protect Plan™ is designed as a complete environmental impairment management solution to provide:

- Expert advice on risk assessment and incident prevention in your business process
- Immediate response to any environmental incidents
- Access to insurance specialists who will handle all the legalities and often complex paperwork related to your claims

Benefits of the Spill Protect Plan:

- Hazcall24: 24-hour Call Centre and Incident Management Control Room
- Guaranteed immediate response
- National response footprint by ISO certified skilled responders
- Live updates – accurate incident record keeping
- Spill Tech discounts offered on related services
- Compliance reporting support
- Risk management – training, emergency exercises, spill kits
- Responders have a vested interest in the cleanup
- Wide range of cover with VAPs



VAPS HCV is an innovative niche Insurance Underwriter specialising in Heavy Commercial Vehicle (HCV) Insurance and other Value Added Insurance products.

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